



## **My Work – Customer Portal**

## How to Upload a File into MiEHDWIS

- 1. Log into MiEHDWIS.
- 2. Click on My Work.
- 3. Click Submit New Request.
- 4. From the dropdown, select the **Entity Type** such as Campground, Septage Hauler, Septage Waste Receiving Facility or Community Water Supply.
- 5. Select the **Request Type**.
- 6. Type in the **name of the Entity** to ensure that the file is connected to the correct Entity upon submission.
- 7. Click Create.
- 8. You will be taken to the **Activity** page that is assigned a unique ACT-XXXXX number. On this page, you may click **Upload Attachment** to upload documents, use the **Send Message** tool to send a message to the DWEHD program area staff assigned to this Activity, view the **Status** and **Timeline**, as well as complete any **Tasks**, if applicable.
- 9. To upload a file, click **Upload Attachment**.
- 10. Select the file(s) to upload.
- 11. Complete the information on the card.
- 12. Click Save.

## **Important Customer Portal Reminders**

- ✓ Be specific on your file description before submitting the file.
- ✓ Be sure to search for and enter in the name of your entity so that the file is connected when submitted.
- ✓ If you submit a document in error, send an email to EGLE-MiEHDWIS@Michigan.gov.



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